



FCJ NEWS - September 2024

FCJ'S JOURNEY TO ISO CERTIFICATION



The Factories Corporation of Jamaica (FCJ) Limited is on its way to being ISO Certified.

In August 2024, the company conducted General Awareness Training for its staff on ISO 9001 standards. Employees from each department participated in one of two six-hour sessions, which was led by an independent consultant working with the Ministry of Industry, Investment and Commerce (MIIC).

These sessions focused on the ISO 9001:2015 Quality Management System (QMS) standards and outlined the necessary steps for FCJ to attain ISO certification. To demonstrate its commitment to receiving this certification, the company employed an ISO Clerk in May 2024 to assist in the establishment, documentation, operation, maintenance and improvement of the ISO 9001 management system.

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“Quality management principles ” are a set of fundamental beliefs, norms, rules and values that are accepted as true and can be used as a basis for quality management.

The QMPs can be used as a foundation to guide an organization’s performance improvement.

ISO 9001 is the international standard for creating a Quality Management Systems (QMS), published by ISO (the International Organization for Standardization). The standard was last updated in 2015, hence it being referred to as ISO 9001:2015.

FCJ wants to create the policies, processes, and procedures necessary to provide products and services that meet customer and regulatory needs and improve our customer satisfaction. We believe having quality management systems form the foundation of quality assurance activities.

Why ISO Certification?

Achieving ISO certification is a strategic goal for FCJ. This certification will enhance our operational efficiency, ensure compliance with international standards, and strengthen our appeal to international clients. It is a key selling point, demonstrating our commitment to quality and excellence in all our operations.

Looking ahead, FCJ remains committed to reshaping Jamaica's economic and infrastructural landscape. Our focus on developing urban centres, integrated business hubs, and micro business parks aims to foster local development, reduce migration – especially from rural Jamaica, and create economic opportunities for all. With the continued development of our ESG policy, ISO certification, and robust governance framework, we are confident that our efforts will contribute to a more sustainable, equitable, and prosperous Jamaica.



Members of our Management Team working during a power outage to review the ISO:9001 requirements