

	Title: Quality Policy	Revision #: N/A
	Revision Date: N/A	Doc. ID: FCJ/EXE/P001
	Approved by: Managing Director	Issue date: September 18, 2024

Factories Corporation of Jamaica's commitment to quality is central to our operations and essential to achieving our vision of satisfying customer needs and enhancing national development. We are dedicated to providing quality commercial spaces profitably through developing, leasing, and managing industrial properties across the island. We will consistently meet and exceed our customers' expectations by providing high-quality, well-maintained industrial spaces designed to support their business needs.

FCJ will consistently meet all relevant legal, regulatory, and industry standards, ensuring that our operations are conducted with integrity and in alignment with best practices. We will foster a culture of quality and accountability by empowering our employees with the necessary training, resources, and support to deliver exceptional service and continuous improvement.